NENA ICE 9 Event - Participation - Anonymous Survey - 2021

iCERT Members / Industry Professionals:

Several companies, both iCERT Members and others, have recently decided not to participate in this week's NENA ICE 9 Interoperability Collaboration event (https://www.nena.org/page/NG911_ICE9).

iCERT supports conformance testing as important to public safety's NG9-1-1 goals, and the ICE program and conformance testing, while different, can be complementary. iCERT would like to better understand if additional adjustments to the form and/or process of such interoperability events may be needed. That's why we're asking for your CONFIDENTIAL / ANONYMOUS feedback. ID information is voluntary and no individual identification will be shared.

Please respond to this quick 5-minute survey to help the public safety technology industry move forward. We'll share anonymously the results.   Only one response per company.

Please respond by 5:00pm EST Friday, February 26, 2021. Thanks for your assistance. Stay Safe.

* Required

1.   NENA ICE 2021 Collaboration Event - Participation - Status (please choose only 1 response)? *

Mark only one oval.

( ) We did not sign up for the NENA 2021 ICE 9 Event.

( ) We did sign up for the NENA 2021 ICE 9 Event, but cancelled our participation before it began.

( ) We will participate / have participated in the NENA 2021 ICE 9 Event.

( ) Other (provide information below)

2. If you responded "Other" above, please explain, below.

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3. On the assumption that a Conformance [lab self-test to a standard] Testing Program existed that permitted you to publicly announce conformance results, would you be more or less likely to participate in an ICE Event?

Mark only one oval.

◯ More likely to participate.

◯ Less likely to participate.

◯ Other: _____

4. If you responded "Other" above, please explain, below.

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The next four (4) questions are only for those who intended to or did participate in ICE 9. Others may skip ahead.

5. Were you asked / were you able to provide input for the plan of the ICE 9 Event?

Mark only one oval.

⬭ Yes

⬭ No

⬭ Other: _____

6. If you responded "Other" above, please explain, below.

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7. Did the request for input allow for sufficient time to adequately respond / provide input for the plan of the ICE 9 Event?

Mark only one oval.

⬭ Yes

⬭ No

⬭ Other: _____

8. If you responded "Other" above, please explain, below.

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9. How would you generally categorize the objectives of the ICE 9 Event?

Mark only one oval.

     ◯ The objectives were below our expectations for the event.

     ◯ The objectives were in excess of what could be accomplished through such an event.

     ◯ There is an appropriate match between the event and its objectives.

     ◯ Other: _____

10. If you responded "Other" above, please explain, below.

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11. (All Respondents) How would you rate the frequency of ICE events?

Mark only one oval.

     ◯ ICE events are too frequent.

     ◯ ICE events should be more frequent.

     ◯ ICE event frequency is about right.

12. How frequently should ICE events occur?

_____

13. Were you aware that iCERT has two (2) voting Members on the NENA ICE Steering Committee?

Mark only one oval.

◯ Yes

◯ No

Please note that the remaining two questions are mutually exclusive - if you NEVER intended to participate in NENA ICE 9, please answer the first question; if you intended to participate, but later cancelled, please answer the second question. Thank you.

14. If your company did NOT sign up INITIALLY to participate in the NENA 2021 ICE 9 Event, please note the reason(s) why (please check all that apply):

Check all that apply.

☐ Internal company scheduling conflict or resources would not be available.

☐ Budget - did not have funding for the event this year.

☐ Did not believe the event was cost effective / good value.

☐ Event was not appropriate fit for our company's technology / services.

☐ Technical concerns with the events goals or plans (did not believe it would produce valuable results).

☐ Did not want to attend a "virtual only" event.

☐ Not interested in furthering interoperability at this time.

☐ Other reason(s) - noted below

15. If you responded "Other" above, please explain, below.

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16. If your company DID sign up INITIALLY to participate in the NENA 2021 ICE 9 Event but later withdrew, please note the reason(s) why (please check all that apply):

Check all that apply.

- [ ] Unanticipated internal company scheduling conflict arose or resources became unavailable.
- [ ] Budget - funding change required withdrawal.
- [ ] Upon further information / investigation, did not believe the event was cost effective / good value.
- [ ] Upon further information / investigation, event was not appropriate fit for our company's technology / services.
- [ ] Upon further information / investigation, technical concerns with the events goals or plans (did not believe it would produce valuable results).
- [ ] Not interested in furthering interoperability at this time.
- [ ] Other reason(s) - noted below

17. If you responded "Other" above, please explain, below.

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18. [iCERT Members only please respond] ICE provides a "safe harbor" for testing implementation to standards. Do iCERT members see a value in this?

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19. [iCERT Members only please respond] ICE provides an opportunity to do interoperability testing consistent with the definition in the iCERT white paper. Conformance testing is a lab exercise that tests against an agreed-to test bed. When would iCERT members want to test interoperability v conformance testing?

20. Voluntary - Company Name (to avoid duplicate answers).

21. If you did participate in the NENA ICE 9 Event and would like to provide anonymous feedback, please do so below.

22. Thanks for your responses. Please add any additional information below.

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